

# PBCFB-Benefits

# APRIL 2020

Benefits Specialist, scheduled times, locations, and language services are SUBJECT TO CHANGE. GA: Gustavo - JV: James - MM: Mario - RL: Riquet. Please see the back of the calendar for site addresses and phone numbers. **Please call to make an APPOINTMENT unless otherwise stated.** \* = Spanish language services available. ^ = Creole language services available. For the most up to date version of this calendar, please visit our website: <http://www.pbcfoodbank.org/benefits-outreach>

Monday	Tuesday	Wednesday	Thursday	Friday
		1	2	3
		<p><b>Palm Beach County Food Bank * ^</b> 9:00 a.m. – 4:00 p.m. GA – RL</p> <p><b>Guatemalan-Maya Center *</b> 9:00 a.m. – 4:00 p.m. MM <i>First come, first served</i></p>	<p><b>Palm Beach County Food Bank * ^</b> 9:00 a.m. – 4:00 p.m. GA – RL</p> <p><b>Guatemalan-Maya Center *</b> 9:00 a.m. – 4:00 p.m. MM <i>First come, first served</i></p> <p><b>Church World Services ^ JV</b> 9:00 a.m. – 3:00 p.m.</p>	<p><b>Palm Beach County Food Bank * ^</b> 9:00 a.m. – 4:00 p.m. GA – RL</p> <p><b>Guatemalan-Maya Center *</b> 9:00 a.m. – 4:00 p.m. MM <i>First come, first served</i></p> <p><b>Church World Services ^ JV</b> 9:00 a.m. – 3:00 p.m.</p>
6	7	8	9	10
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13	14	15	16	17
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20	21	22	23	24
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27	28	29	30	
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Location	Address	Phone Number
Church World Services	220 South Congress Park Drive, Delray Beach, 33445	(561) 266-0624
Guatemalan-Maya Center	430 North G Street, Lake Worth, 33460	(561) 547-0085
Palm Beach County Food Bank	525 Gator Drive, Lantana, 33462	(561) 329-5931 / (561) 316-0895

## POLICIES DUE TO COVID-19

- Appointments will be one client per hour.
- Our staff will be wearing masks and gloves and clients are required to do the same when walking into our partner sites and our office.
- The required DCF Food Stamp Interview will be completed mostly over the phone. Therefore, interaction with our clients will be minimal and brief, only to obtain signatures and collect documents, and within 6 feet from each other to follow the social distancing guidelines. We will follow up over the phone if needed.
- All clients are expected to arrive on time to their appointment time booked, not **before** or **after**.
- If you are sick, please **do not book** an appointment.

Due to COVID-19, DCF has implemented a six-month recertification extension for individuals and families scheduled to recertify in April or May. It's important to remember that only U.S. **citizens** and certain lawfully-present **non-citizens** may receive **SNAP** benefits. **Non-citizens** who are eligible based on their immigration status must also meet other **SNAP eligibility requirements** such as **income** and resource limits. Thus, **DCF has not implemented emergency food assistance at this time**. However, if you believe that you or somebody in your household is eligible and want to apply for food stamps for the first time, please be specific and state that in your message. Leave your name and phone number and your call will be returned within the next 72 hours. Please do not call more than once. Thank you!

Debido a la crisis del coronavirus, DCF ha postergado las renovaciones hasta dentro de 6 meses a todos aquellos que ya reciben cupones de alimentos y tienen su renovación programada para los Meses de Abril y Mayo. Es importante enfatizar que solamente ciudadanos americanos, residentes legales por cinco años, refugiados o asilados, entre otras categorías, pueden ser elegibles para cupones de alimentos. Además, **DCF no ha implementado cupones de alimentos de emergencia en este momento**. Si usted tiene alguno de los estatus mencionados anteriormente y desea aplicar para cupones de alimentos, dígalos en su mensaje y su llamada será devuelta en 72 horas. Por favor, llame una sola vez. Gracias!

For appointments, please call:

**Mario Mendez** (English, Spanish, and Q'anjob'al, a Guatemalan dialect)  
(561) 345-5085

**Gustavo Amador** (English, Spanish)  
(561) 329-5931

**Riquet Lucien** (English, Haitian Creole)  
(561) 316-0895

Gustavo Amador  
Benefits Outreach Supervisor | Palm Beach County Food Bank  
525 Gator Drive, Lantana, FL 33462  
Cell: 561.329.5931 | Office: 561.670.2518 ext. 341  
[www.pbcfoodbank.org](http://www.pbcfoodbank.org)

